

Dear Friend,

It's remarkable to care for patients in the Intensive Care Unit ... to watch over them while they're attached to life support and multiple IV pumps infusing life-saving medications. It's even more wonderful to see them well enough to be transferred out of the ICU. Watching them continue their path to better health is so rewarding!

IV pumps are absolutely crucial in the care of our sickest patients - those who are too sick to eat or on life-support and unable to eat. It's not unusual to see critically ill patients connected to as many as six IV pumps infusing important fluids, medications, nutrients and blood products for extended periods of time.

Just as my fellow RMH nurse, Steven Lofkrantz, says: "IV pumps are our partners."

When patients require the careful administration of potent medications, or proper hydration to prevent conditions such as delirium - we reach for the bedside IV pump to ensure they get the safest, most efficient care.

Steven cares for patients across the hospital. Almost every admitted patient relies on an IV pump to deliver medicine, fluids or nutrition.

As a nurse in the Palliative Care Unit, Kristen Parson counts on IV pumps to support patients' quality of life. The medications and fluids infused through the pumps help to keep patients hydrated and comfortable, so time with loved ones is meaningful and fulfilling.

The hospital's IV pumps - also called Smart Pumps - are equipped with a wireless computer and the latest safety software that can dispense various medications and fluids simultaneously and ensure each dose is accurate and appropriate for the patient.

## We count on them every minute of every day.

Due to their constant use throughout the hospital, we need to replace our IV pumps regularly.
We simply can't provide exceptional care without them.

Please turn over >
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Foundation

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The cost of an IV pump with the newest safety technology is on average $\$ 5,000$. As you can imagine, the cost to upgrade the Ross Memorial's entire fleet of 170 pumps is significant.

That's why we're writing to you today.

The hospital doesn't receive government funding to replace essential equipment like our IV pumps. We need your help to meet this need.

Just as we count on our medical tools, we count on you, too. Please help us to replace our aging IV pumps to ensure our patients continue to receive the best care possible. Your donation will provide comfort and care to patients of all ages, in every part of the hospital.

Please accept the enclosed ornament as our gift to you. Sign the ornament, or share your words of comfort and care for our patients, their families, and the Ross Team. When you return it with your contribution, we'll hang it on the hospital's Christmas trees in the main lobby for all to see and enjoy.

Thank you for supporting exceptional care at your community hospital. Knowing you're here to help means so much to us.

We wish you all the best this holiday season and in the New Year!

## RKaukoulas

Rebecca Karkoulas RN



Kristen Parson RN
P.S. For your convenience, the Ross Memorial Hospital Foundation accepts online donations. Please visit our website www.rmh.org/foundation for details.
P.P.S. Should you receive another appeal delivered to your home in the near future, I would like to ask for your understanding. We are delivering unaddressed appeals in many areas so that we can give local residents and seasonal visitors the opportunity to show their support for Ross Memorial. Despite our best efforts, this process occasionally delivers more than one letter per household; however, we thank you for your patience.

Monthly giving is convenient and makes it easy to lend your support.
I wish to make a monthly gift of:

## Create a Legacy

d Please send me information on how I can include Ross Memorial Hospital Foundation in my Will.

Deduct it from my bank account:
I've enclosed a cheque marked VOID. Bank deductions will be made on the 15th of each month
Signature
Charge it to my credit card: $\square$ VISA $\square$ maseecarc
Cardholder's Name ..................................................................... Card Number ......./......................................
Expiry Date. $\qquad$ Signature

