



Dear Friend,

I'm writing to you during a rare moment of quiet during my shift at Ross Memorial. I'm a Hospitalist – a doctor who cares for people throughout the Hospital. Every shift brings new patients with unique challenges.

But one thing is constant: whether I'm diagnosing cancer or dementia, treating pneumonia or a stroke... **I want the best care for you.**

Some days I feel like I'm in a race against time. Patients' complex care requires many vital steps. It might mean lab work, imaging scans, procedures or consultations with specialists. I also reach out to family physicians, pharmacists, regional partners, and patient families to ensure each person's care is safe and effective.

Fortunately, I have a great team around me. And **thanks to donors**, the Ross is implementing the best resources and technology to help us care for you **better and faster than ever before.**

This includes the new clinical information system – the biggest change our Hospital has seen in a generation. Simply put, *it connects everything we need to care for you.*

From the monitors that track your vital signs and IV pumps that dispense your medications – all this critical information is updated in real time in your digital medical chart.

Your MRI, CT and other imaging results and lab tests are readily accessible to your doctors and others providing care. Early warning and alert systems are built in so our team can respond to safety risks before they present real danger.

This transformation is underway at the Ross right now.

Care you receive at partner hospitals and test results from community labs are also added to your chart. It's all entered immediately and available to your care team – **wherever you need care.**

I recently treated a patient whose complex case required several specialist consultations. With the new

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Foundation

Yes, I want to help patients get the best care with a gift to RMH!

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Enclosed is a cheque for the RMH Foundation

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Please see other side for information on making monthly donations. All donations are tax creditable however, tax receipts will not be issued for donations under \$10, unless requested.

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system, I was able to securely message my colleagues who then had access to all the information they needed to help me make more precise and timely decisions. **This saved precious time.**

Discharge plans, appointments, prescriptions, care providers' names, everything is clearly documented in the patient's digital chart. And not just for physicians like me.

You may access your own digital health record through the **My Chart** feature. As a doctor – and a mom – I was curious to see how user-friendly this would be, so I signed up...

It's the best! Important tests, upcoming appointments, past hospital visits and prescription history – all in one place!

When you need care, you want that information at your fingertips. Your care providers and physicians like me need it, too. This helps us to give you our best.

Transforming patient care is costly, which is a big barrier. You see, **advanced technology like this is not covered through provincial health funding.**

That's why I'm writing to you today. Critical investments and state of the art equipment in our community hospital are only possible when we all work together. From doctors to donors – *we are the Ross.*

Will you contribute to the transformation of local patient care with a donation to the Ross? We are committed to providing exceptional care and giving you our best, today and as our community grows.

I want the best for my patients. I know you do, too. Together, we can help our friends, family, and neighbours get the best care possible.

On behalf of the Ross team, our patients and their families, and our community that counts on us, thank you for your support. We send you our best wishes for a happy, healthy holiday season.



Dr. Sara-Lynn Francis
RMH Hospitalist

P.S. You can make your gift using the form below or online at www.rmh.org/foundation, for both one-time or monthly gifts. Monthly giving is a convenient way to make your gift in smaller, monthly contributions. You may also sign up to get your donation receipt by email to receive it faster!

Monthly giving is convenient and makes it easy to lend your support.

I wish to make a monthly gift of:

\$25 \$50 \$100 or \$..... per month for months.

Deduct it from my bank account:

I've enclosed a cheque marked VOID. Bank deductions will be made on the 15th of each month.

Signature

Charge it to my credit card: **VISA** 

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Create a Legacy

Please send me information on how I can include Ross Memorial Hospital Foundation in my Will.

I would like to receive the Foundation Gratitude Report. Here is my email address:

Protecting your Privacy

For our complete privacy statement, visit our website, www.rmh.org/foundation.

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